

Welcome Pack Allstar

This welcome pack will provide you with the information needed to manage your account.





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Overview and Important Information



Established in 1974, Allstar has grown to be the UK's largest fuel card network provider covering over 90% of UK sites. The network covers over 7,500 sites and includes access to all major fuel brands and supermarket sites.

Using your card

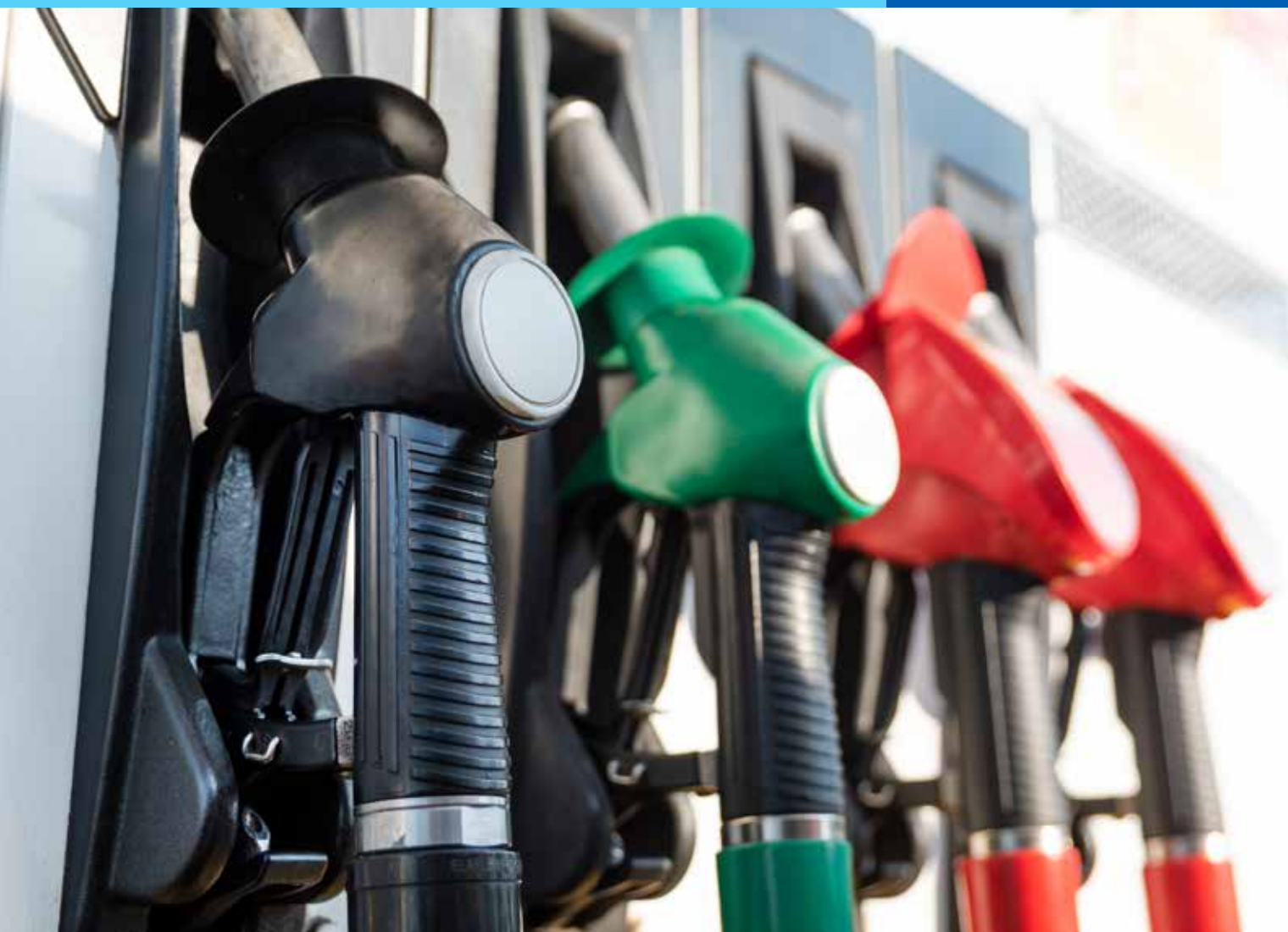
Standard Allstar site

When using a standard Allstar site, customers will authorise transactions using the Chip & PIN option on the cards.

Discounted Allstar site

There are over 1,800 Allstar discount diesel sites across the UK. If you are refuelling at one of these sites, you must swipe your card, to ensure they are achieving the discounted rate in place for diesel transactions.

To find your nearest discount diesel site go to our [USEFUL LINKS](#) page in this welcome pack.



Useful Links

Site Finder

The link below will allow you to find your closest site that will accept Allstar cards. We do operate on multiple networks, please ensure it is set to Allstar. This will ensure you have the correct site information displayed.

www.silveyfleet.co.uk/sitefinder

Portal

You can submit all card orders/cancellations via your online portal, as well as retrieve invoices, download drawing reports and request pins.

<https://webplusfuelcards.silvey.co.uk/WebPlus>

Fleet Management



EV Charging

You can now access a growing, nationwide, multi-branded range of ultra fast EV charging stations across the UK with our Electric Vehicle fuel card. The same fuel card can also work for petrol and diesel vehicles too - keeping all your fuel costs with one fuel card provider.



Miles Monitor

Miles Monitor is a fleet management solution we offer to provide a cost efficient way to manage your fleet. Miles Monitor will produce essential fleet management information, giving you a complete overview of your fleet's expenses and operational workings. It can record business mileage and check driver licences.

Contact Information



To contact the Silvey Fleet team either
email priority@silvey.co.uk
or call 01454 333022

You will also have a dedicated account manager to help with any further queries, our operations team will be able to put you through to them or arrange a call back.

We understand that our customers work around the clock, which is why our phone line is open 24/7, making sure we are on hand when you need us.